



You invite the guests, We'll Supply the Rest!™

5800 N I-35, STE 503, DENTON, TX 76207

940-384-PRTY

Sometimes, things don't work out like we thought they would. Sometimes, you need to return or exchange merchandise you purchased. We aim to make that process easier, but you can help us by following the instructions below:

PJ'S PARTY SUPPLY RETURN & EXCHANGE POLICIES:

- Everyday merchandise can be returned or exchanged within 30 days of purchase with the original receipt.
- Seasonal merchandise can be returned or exchanged up to 7 days before the significant day of the Holiday as long as it is not 30 days or more from your date of purchase. For Halloween products, please read our Halloween Returns Policy.
- All merchandise can only be returned if it is in the original packages and has not been opened. They must be in a re-sellable condition.
- All merchandise must be unworn, in original packages, and in new condition. Headpieces cannot have been used or worn for hygienic reasons.
- Makeup, masks and wigs are not returnable. All purchases for these items are final.
- Charge-sale returns will be credited back to the credit card it was charged to, or you may make an exchange.
- Unfortunately, Internet purchases cannot be returned to our physical store location, you must deal directly with the specific Partner you ordered from and follow their guidelines.
- Other items that are not returnable: Custom Printed Items, Special order Items and Close-out Merchandise. Large quantities that must be special ordered and limited quantities are non-returnable

HALLOWEEN RETURNS POLICIES:

We have adopted our Halloween policy due to the unique challenges we face during this season, and it is similar to the policies of most retailers. We appreciate your understanding during this busy time of year.

- We will only accept Halloween merchandise for return until **October 20th**. Any purchases made after this date are **FINAL**.
- Costumes **MUST** be returned within 5 days of purchase and are not returnable after October 20th. You must present original receipt for exchange or credit and the costume must be in original packaging and have all accessories intact.
- All other policies are the same as indicated above.

We reserve the right to limit or refuse to accept the return of merchandise at any time for any reason.